various agencies in the Indira Gandhi Airport and what is the number of complaints received in 1994; and

(c) what are the details of action taken thereon?

THE MINISTER OF CIVIL AVIATION AMD TOURISM (SHRI GHULAMJSABI AZAD): (a) to (c) yes, Sir. There have been certain allegations of misbehaviour against some official com-plaints of congestion in the terminal building and charging of higher rates' by porters at the Indira Gandhi International Airport (IGlA).

With a view to remove congestion, the Internafldnal Airports Authority of India would be remodelling the entrance, increasing the number of aircraft parkng bays, expanding the car park and upgrade various facilities in the existing terminal to ensure smooth movements of passengers in and out of the terminal building.

As regards complaints, it may be mentioned that a Complaint Book, is kept with the Airport Manager and is available . at alt times for recording of complaints which are investigated and discussed in monthly Airport Coordination Committee meetings.

Total of 12 complaints were registered in 1994. These were investigated and action taken against officials wherever required.

Effect of hike In Airfare on tourism in Teirpura

168. SHRI SUDHIR RANIAN MAHJMPAR: Will the Master of CIVIL *AVIATION* AND TOURISM be pleased to state:

(a) whether Government are aware that the like in air fare will adversely effect th*e* promotion of Tourism in Ttipwa;

(b) whether Government are also aware the Agartala has no Railway line;

(c) wtether Government *are* aware that an irregular and toy railway service from Knmarghat to Assam is there and Kumarghat is more than one, hundred kilometers away from Agartala;

(d) wether it is a fact that without direct, easy dependable system of com munication, tourism cannot be develop ed; and

(e) what steps Government have take*n* to promote Tourism fa this farming but truly attractive for tourists State?

THE MINISTER OF CIVIL AVIATED**AS© TOURISM (SHRI GRU-LAM NABI AZAD) :(a) *Domestic,* air fare in India, are among the lowest in the world, arid are uneconomic fit relation to the cost of operatibn. Fares, in! the Cafcutta-Agartata sector are 'still about 22 per cent lower than fares on comparative" sectors in other parts of the country.

(b) Yes, Sir.

(c) to (e) There is a regular meter gauge train service from Kumarghat, to Tripura, there is a proposal to connect Knmarghat to Agartala by railwayline for which field work has been completed and sur-ey report is expected to be received in 1995-96. Thereafter a decision in this regard win be taken in consultation with the Manning commission.

Development of Tourism in port Blair

ISP. DR. SANJAYA SINH: will the Minister of CIVILVBJ AVIATION AND TOURISM be pleased to state:

(a) whether Government are aware that Pont Blair Happens to be the most beautiful place in the world and it can attract large number of tourist;

(b) if so,the details of the stens so far taken for its development and the number of tourists (both Indians and foreigners) who visited this Island .during the 1st two years and with what results and